

ELIGIO ESPINOZA

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SUMMARY

Bilingual professional with hands on experience building and troubleshooting computers and networks with strong abilities and determination to resolve technical problems. Excellent customer service with emphasis on prompt response to achieve 100% customer satisfaction. Flexible, creative, and problem solving oriented with experience in management and supervision obtained from previous profession. High quality inter-personal communication skill and combination of creativity and analytical abilities to undertake any task.

EDUCATION

- Bachelor of Science in Network & Communication Management, DeVry University. Miramar, FL
GPA: 3.91/4.00, Perfect Attendance. Oct. 2013
- Associate of Science in Computer Network Systems, ITT Technical Institute. Ft. Lauderdale, FL
GPA: 4.00/4.00, Perfect Attendance. Dec. 2011

Related Courses

- Wired, Optical and Wireless Communications
- Management of Technology Resources
- Convergence Networking
- Advance Network Security
- Designing Enterprise Networks
- Enterprise Network Management
- Advance Topics in Networking
- Wireless Technologies and Service

HONORS AND AWARDS

- Dean's list honor for achieving a grade point average of 3.5 or higher. DeVry University; Spring 2012, Summer 2012, Fall 2012, Spring 2013, Summer 2013, and Fall 2013.
- Highest Honors Certificates for achieving a grade point average of 3.8 or higher. ITT Technical Institute; every quarter from Winter 2009-2010 through Fall 2011.
- Perfect Attendance Certificates throughout every quarter. ITT Technical Institute; Winter 2009-2010 through Fall 2011

PROFESSIONAL AFFILIATIONS

- National Honor Society Alpha Beta Kappa Dec. 2011
- National Technical Honor Society Dec. 2011

NETWORK AND COMMUNICATION MANAGEMENT SENIOR PROJECT

DeVry University, Miramar, Florida

Jul. 2013-Oct. 2013

- Our team designed an open source, low cost monitoring system prototype for the physical environment in equipment rooms. The system triggers countermeasures as palliative, and provides visual and email notifications alerts. The project was created using Raspberry Pi, a credit card-size computer with many capabilities, originally designed for educational purposes.
- Designed archetypal to demonstrate the implementation of the system in action.
- Designed Power Point presentation
- Proofread, formatted and finalized project document

TECHNICAL SKILLS

- **Networking:** OSI model, LAN/WAN, Cisco routers/switches, Linksys Wireless Access Point (WAP), Wi-Fi, TCP/IP, DHCP, DNS, Active Directory, IIS, Apache, FTP, Network Cabling
- **Operating Systems Support:** Windows XP/2007, Windows 2008 Server, Red Hat Linux
- **Applications Support:** Microsoft Word, Excel, Power Point, Publisher, Visio, Project Management, Outlook, Pinnacle Studio Video Editing
- **Other:** Computer assembly, Hand tools dexterity, PC troubleshoot , Hardware and Software Installation

PROFESSIONAL EXPERIENCE

Home Inspector – Handyman, E&D Home Enterprises, Davie, FL Jul. 2007 - Jun. 2009

- Designed and installed network cabling structure, configured routers, switches and computers, as well as installation of software
- Conducted thorough visual examinations and basic testing on electrical system, building structure, water heater, plumbing, air conditioner and heater system, roof and attics of different types of dwelling
- Completed and evaluated report on observations made and recommended solutions and preventing methods to home owners based on these observations
- Performed repairs and improvements to homes; including furniture assembling, plumbing, basic electric work, and remodeling

Head Chef, Thyme to Feast Catering, Dania, FL Feb.2001 - Jul. 2007

- Installed and configured video surveillance system with internet access to monitor outside and inside areas as an extra measure of security
- Reorganized kitchen and improved food quality standards resulting in increased clientele
- Directed and coordinated relocation to a larger facility to expand operation capacity
- Catered large events, corporate lunches and cocktail parties in Miami-Dade, Broward and Palm Beach counties
- Implemented training program for new employees for an optimum productivity, which included kitchen tools handling and safety, food storage and labeling, and general safety instructions
- Contributed to improved sales from \$350,000 to \$1.1 million over a three year period by including new items to the menu and implementing aggressive marketing in collaboration with the Chef owner.
- Solved storage space problems by designing and building wood structures to accommodate light equipment avoiding renting a storage

Executive Chef, Aramark Corporation, Florida International University, Miami, FL Aug. 1993 - Jan. 2001

- Operated PCs to elaborate various control lists, communicate with co-workers and supervisors, and designed special theme menus using Microsoft Excel, Word and third party software for Clip Art
- Improved and upgraded catering menu
- Maintained 98% customer satisfaction rating
- Created Safety Committee to assure and comply with Industry and OSHA standards
- Decreased Food Cost by 5% which resulted in a lower cost of operation overhead
- Orchestrated main events on campus and special parties at the Presidential residence
- Contributed to increase sales from \$2.5 million to \$4.8 million during my tenure by lowering food cost in an operation catering to more than 4,000 students, professors, administrative personnel, and kitchen staff.

VOLUNTEER WORK

- Contributed clothing, food, and water for Haiti's 2010 earthquake victims as a relief effort at ITT Technical Institute, Fort Lauderdale, FL Jan. 2010

LANGUAGES

Fluent in English and Spanish (Verbal and Written) and French, intermediate speaking and reading.